

SCOPE OF SERVICE FOR HOME MAINTENANCE

HOME MAINTENANCE DEFINITION- To provide home maintenance services that assist clients to maintain their home in a safe and habitable condition. Maintenance services provided must be linked to assisting clients to maintain their independence, safety, accessibility and health and wellbeing within the home environment. Maintenance services can also assist in creating a home environment that facilitates a client's wellness and reablement goals.

Scope of service – Personal Care
Garden maintenance
Major home maintenance and repairs ; Minor home maintenance and repairs
Minor plumbing, electrical & carpentry repairs where client safety is an issue
Repair of internal flooring and external access pathways to address slip and trip hazards
Secure access issues for clients' personal safety
Working-at-height related repairs or cleaning for client health and safety i.e. gutters, roofs, windows, ceilings, smoke alarms
Yard maintenance – essential pruning, yard clearance or lawn mowing where there are issues for client safety and access
Does not include:
Anything that is not identified on the client's service plan
Anything that is deemed hazardous to Support worker risking of injury and harm
Yard maintenance and gardening services must directly relate to ensuring client safety, rather than maintaining a garden's visual appeal or aesthetic value
Extensive gardening services
General renovations of the home